



Rooftop Restaurant – Safe Outside Dining

The team at Thai Terrace rooftop restaurant are looking forward to welcoming our guests to dine on our outside terrace which is a popular location to view the sunset and the Surrey Hills.

We will be working hard to keep all our guests safe during the Coronavirus (Covid-19) pandemic and we will be making some changes to the way we operate to help protect yourselves and others from the spread of Coronavirus.

Terms for dining at Thai Terrace from 12th April

- **How many guests can dine:**

We will welcome up to six people from different households, or larger groups from a maximum of two households. This number includes babies and children.

- **Do I have to provide my name & contact details before entering the restaurant:**

Yes, we are required to obtain guest details on arrival. This can either be collected at the point of arrival via a member of staff, or through the NHS QR code. Government guidance now also states that those customers who fail to provide details should be refused entry. As a further safety precaution your temperature will be taken on arrival.

- **Do I have to wear a Face Mask:**

Customers are required to wear a mask or face covering when entering and moving through the restaurant. These may be removed when seated at tables outside however these **must** be worn if a customer stands up to leave their table or whilst staff are servicing customers.

- **Where will I be able to dine and drink:**

We can only open our outside terrace during this time.

- **How will we be served:**

Our teams will explain service to you when you arrive. Our staff will take your drinks and food orders at your table. You will be served both drinks and food at your table and we will need you to remain seated at all times. Payment will also be completed at your table.

- **Can I visit the loo:**

Our toilets will be accessible, but we will need you to wear a mask when inside the restaurant.

- **What happens if it rains:**

We can guarantee great cocktails and Thai food, but we cannot guarantee great weather. Wrap up warm, bring a blanket and a brolly. Unfortunately, until May 17th we won't be able to accommodate you inside the restaurant if the heavens open or it gets windy.

- **Can I use the Lounge Bar area:**

Unfortunately, the Lounge Bar area will not be in use. Guests will only be allowed to drink and dine outside.

- **Do you accept Walk-ins:**

We will accept walk-ins for food and drinks, although on busy nights you may have to wait outside the restaurant for an available table.

- **What happens if I need to cancel:**

Due to the exceptional circumstances currently being faced by our restaurant team, it is more important than ever that you let us know if you need to cancel a booking. Your support in this matter is appreciated.

***The team want to thank you for continued support as we
reopen our restaurant on Monday 12th April.***

Together we can carefully reduce the spread of COVID-19.

Please observe social distancing at all times.

**We accept bookings for our outdoor terrace on
Tel: 01483 503350**